



OQN

OHIO QUALITY NETWORK

PROMOTING CONTINUOUS IMPROVEMENT IN OHIO SINCE 1993

PRESENTS

PATHWAYS TO EXCELLENCE

A LEAN TOOLS 'DRILLDOWN'



WEDNESDAY, SEPTEMBER 21, 2016

OCSEA UNION HALL

390 WORTHINGTON ROAD, WESTERVILLE, OH 43082

7:45 REGISTRATION OPENS; EVENT 8:30-4:00 PM

Each participant will walk through hands on activities to learn SIPOC, Process Mapping, Implementation Plans, and Measures of Success.

To Register: www.ocsea.org/quality

Space is limited!

Employees are permitted to attend on state time provided that they obtain supervisor approval before registering.

Lunch is provided.

End-of-day Raffle.

The Ohio Quality Network (OQN) is a group of quality and lean practitioners from across the enterprise. Supported by OCSEA and LeanOhio, the OQN sponsors educational events to promote high performing state agencies.