



## Results from January 2011 through December 2016

Since the launch of LeanOhio in January 2011, the methods and tools of Lean Six Sigma have been used extensively to make state government simpler, faster, better, and less costly. Below is a summary of key five-year measures.

**Projects** **207 reported projects** led and facilitated by Lean-trained state employees. These improvement projects have been at **34 state agencies, boards, and commissions.**

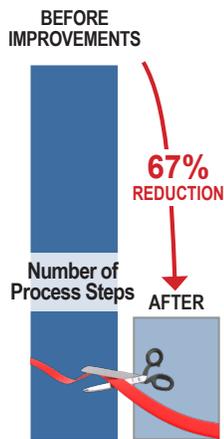
**Kaizen Events** Included are **74 Kaizen events** led by Lean Six Sigma Black Belts from the LeanOhio Office. *In a Kaizen event, staff map the current process, identify inefficiencies, and build a new process that is far simpler, faster, better, and less costly.* Details at [lean.ohio.gov/results](http://lean.ohio.gov/results)

**Internal Expertise** Powering these gains are **79 embedded Black Belts and 191 Green Belts** trained in-house by LeanOhio staff. Meet them at [lean.ohio.gov/network](http://lean.ohio.gov/network)

### SIMPLER

Lean Six Sigma is about cutting red tape and making processes simpler. For process improvement projects reported in 2011-2016, implemented improvements will lead to:

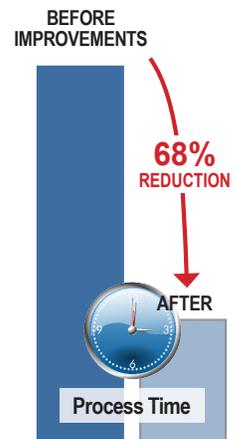
- **67%** average reduction in the number of process steps
- **10,371** process steps eliminated
- **51%** reduction in handoffs for projects reporting this metric



### FASTER

Lean is about serving customers faster. According to calculations done by the project teams, implementation of the improvements will lead to:

- **68%** average reduction in start-to-finish process time
- **70%** reduction in delays for projects reporting this metric
- **96%** of backlogs eliminated for projects with backlogs



### BETTER

When transforming processes to make them simpler and faster, Lean teams free up staff time that can be redirected to other work. Improvement teams from 2011-2016 identified **1,022,280 potential redirected hours**, to be realized when the new processes are fully in place.



### LESS COSTLY

Saving money and making better use of taxpayer dollars are major priorities. Since January 2011, Kaizen teams have identified **millions of dollars in potential savings**, to be realized when the new processes and other improvements are fully implemented.